

VILLADÉLIGHT.

ENTER LUXURY

Provisional Reservation

Guest Name:

Property Name:

Check-In:

Check-Out:

Overnights:

Accommodation Type:

Guests:

Total cost of Reservation:€ (€ per night)

Total Balance:Euros payable 2 month(s) prior to arrival

Security Deposit:Euros in cash on arrival or bank transfer up to 72 hrs prior to arrival.

Security deposit is returned within working days from the check out date.

Payments by bank transfer should be made only in the respective currency of the invoice.

- **Cancellation policy:**

50% non-refundable; upon booking

100% non-refundable; from onwards

DATE

SIGNATURE

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Payment / Cancellation policy terms

By the present, I _____ agree with the Payment and Cancellation policy in order to guarantee my reservation at Villa in from 2019 to 2019.

PAYMENT POLICY

Your signature on terms will be taken as you and your party's acceptance of the following terms: To secure your booking dates, return this form signed and we will hold your dates for 48 hours in order to charge the deposit of your stay .

Upon receipt of your deposit your dates will be fully confirmed. Credit card and wire payments are accepted.

In the case where a credit card payment method is chosen as a form of payment, then an additional charge for bank services of 1.50% will be payable in the case of payment through a Visa card / Master card and an additional charge equal to 3.50% in the case of American Express / Diners card payment.

BANK DETAILS

To be provided

or

MY CREDIT CARD DETAILS

Type of Credit Card: _____

Credit Card Number: _____

Expiration date: _____

Cardholder's name: _____

Security code: _____

DATE

SIGNATURE

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RENTAL RULES

1. The tenants may not exceed and are the following (any minors should be mentioned along with their date of birth which shall be mentioned next to their name). The tenants, when entering the Villa, must provide a valid passport or a valid ID.

- Add Name

2. Provided Services and Amenities

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3. Guarantees:

With the customer's entry to the Villa, the guest will have to pay the amount of€) as a guarantee for any consumption and damages. This amount is refundable as long as it can be confirmed on departure that there are no consumptions or damages to the building or equipment of**Villa.**

GENERAL RENTAL RULES

1. Daily rental price includes rental for specific period and number of guests, plus water, electricity, maid service, and pool/garden maintenance as necessary.

2. Leasing of the villa is for the sole purpose of residential housing of the agreed Guests for the specific period of time and for no other use unless otherwise agreed with the Homeowner. (The property names may differ due to privacy reasons). The total number of guests cannot exceed the

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number identified in this agreement or on the Company's website. Parties, weddings, receptions and other such functions which draw additional neighborhood traffic are not permitted at this Property. Any exception will require advance written permission, proof of insurance, and other requirements and fees as deemed necessary. No additional people beyond the maximum occupancy of the Property are allowed on the Property at any one time, unless disclosed to and agreed upon by Property Manager in writing.

3. Failure to comply with term #2 or any of the following will/may result to - the immediate termination of the leasing agreement, - the forfeiture of the whole amount of the stay, excluding the security deposit amount if no damage is present - the forceful vacating of the property & personal contacts of the occupants

4. Homeowner reserves the right to enter the property for inspection at all times with reasonable warning/notice to Guest. Supporting personnel (maid, gardener, pool/Jacuzzi maintenance people) will enter the property at pre-agreed times. Your welcome party will inform you of those dates and times.

5. Main food supplies (groceries, meat, vegetables, etc), alcoholic drinks, bottled water or other supplies are NOT included in the rental price.

6. Check in time: 14:00. Check out time: 11:30 - Guests staying after 11:30 am will be charged 1/2 day rental - Guests staying after 17:00 will be charged a full day rental

7. Properties are expected to be handed over tidy and clean. An extra cleaning fee up to **EURO** per week of stay may be subtracted from the security deposit if the property is left excessively dirty or a mess.

8. It is not allowed to change the setting or decoration of the houses (including furniture placement) without the prior consent of the Homeowners. Inside furnishings stay inside and outside furnishing outside! Re-arranging the houses can lead to cancellation of the booking and forfeiture of the whole stay and damage deposit amount.

9. The Guest(s) is/are liable for any damage or for the removal /destruction of items on and around the properties, including and not limited to plants, external structures, etc. Guests are expected to respect the Villas and their contents. Villa items, including and not limited to linen and/ ornamental things should remain with the villas.

10. Pets are allowed only with prior consent and approval of the Homeowners. The Homeowners reserve the right to cancel the rental agreement if a pet or is found on the premises without prior consent.

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11. Guests are expected to conserve water & energy. Please turn off lights, fans, stoves, air-conditioners, water heaters, TVs, phone chargers unless really needed! Water is extremely scarce in Greek Islands, use it, do not abuse it. Many rely on cisterns that have to be refilled. Wasting water may not only entail an extra charge of EURO per week of stay but also leave you without water for a few days as there is a waiting line with water delivery trucks. Please USE, DO NOT ABUSE.

12. Guests are expected to use common sense and caution not to jeopardize the integrity of the buildings and structures or expose them to fire, explosives, flammable or pressurized liquids (e.g. scuba tanks, oxygen bottles, liquefied gas bottles, etc). In case of such damage, guests will be held legally liable for such damages and charges shall be pressed through the Greek Judicial System.

13. Guest are expected not bothering neighbors or making noise on off hours (14:30-18:00 and 23:00-8:00). The Homeowner will exert its right to terminate immediately a lease of a property without any reimbursement if official complaints are received for noise or drunken behavior during any time.

14. The Homeowner cherishes our Guest safety and will do what is logical and humanly possible to safeguard it. In no case will the Homeowner be responsible though for accidents that may result to sickness, injury or death of one or more of them during their rental.

15. The Homeowner assumes no responsibility for accidents, injury, death or loss, including consequential damages from the rental and use of its properties. By sending in your booking deposit you, you agree by accepting this Agreement to fully legally waive any future claim against the Homeowner in case any such event occurs

16. Swimming Pools: special clause for houses with swimming pools, private or common used with caution for leisure and only. Guests assume full responsibility for the use in or around swimming pools. In case of accident, injury or death, by signing this Agreement, the Guests waive any future claim against the Homeowner. Please never leave children unattended playing around or inside the swimming pool.

17. *Security and valuables:* You are fully responsible for any valuables left at the property. Our company shall not be responsible for any potentials loss. If provided, burglar alarms should be activated, safes used and suitable care be taken against theft and burglary. You should make sure to have all doors and windows closed and locked when leaving the accommodation or when being on the grounds. In the event of any theft or damage occurring through negligence of yours, the Owner reserves the right to ask compensation from you. In case you vacate the property owing to a burglary, no refund shall be given, unless proven evidence exists of the Owner's failure to familiarize you of the anti-burglary systems in the accommodation.

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18. We strongly advise you to have a medical plan that will cover any medical expenses in Greece. In case of sickness or injury, we will do our best to have the patient reach professional medical assistance, the soonest possible. If you or a member of your family has any serious chronic condition, including severe allergies, you are obliged to inform us in advance. Bring ample supplies of the medications you normally need or take, it may be difficult to find on location. If you are allergic to bees or wasps common in Greece during the summer, please inform us and bring antidotes.

19. The Homeowner reserves the right to end immediately the leasing agreement and choose to reimburse or not, in case where property management has evidence or receives complaints for impeachment of Greek Law.

20. The Homeowner reserves the right to cancel and refund in full any reservation due to unforeseen weather conditions, property damage or other forms of forced property unavailability and or/to move/change guests other accommodation –if available- in the area, with Guests' prior consent.

21. In case of a cancellation due to external factors (Acts of God, Force Majeure), in no circumstance will the Homeowner be responsible for consequential damages of such a cancellation (ticket loss, extra charges, etc) and no such claim(s) will be honored .

22. By accepting this leasing agreement the Guests hereby affirm that they have legally entered Greece for vacation reasons only and have the legal documents to prove it upon request of the Authorities. In the opposite case, the Rental Agreement is cancelled immediately and payment is forfeited in full

23. Sending this contract signed automatically verifies the Guests' acceptance of the hereby Rental Terms.

24. Guests are legally liable for house safety and integrity and not limited to the he amount of security deposit solely in case of major damages.

25. *Complaints:* Should the property does not meet your requirements for whatever reason, you must first contact Villa Delight by telephone on the day of your arrival who will then attempt to resolve the problem. Complaints received at the end of the tenancy will not be accepted. If you vacate the property before the departure date without notifying our local representative you will not necessarily be entitled to a refund. If the problem was not resolved to your reasonable satisfaction during your stay, you should put your comments in writing within 7 days of your return. We will forward your written complaint to the Owner and will within reason liaise with the Owner to assist in reaching a satisfactory settlement for all justifiable complaints regarding the property you may have. Neither we, nor the owner can be held responsible for noise or disturbance originating beyond the boundaries of the property or which is beyond the owner's control. In the event that a source of reasonably obvious noise has been in existence prior to your arrival and we are informed

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of this, we will contact you to inform you of the disturbance. Owner cannot be held responsible for the breakdown of mechanical equipment such as pumps, boilers, swimming pool filtration systems, air conditioning units, nor for the failure of public utilities such as water, gas and electricity.

26. Indemnification: The Company is an agent of the Owner and neither the Company nor any of its affiliated entities, shareholders, directors, employees, agents and representatives (“Affiliates”) is liable for any delays, accidents, damages, injuries or losses suffered by you, your guests or the Property. The Company and its Affiliates are not responsible or liable in any way for managing or maintaining the Property or for the actions or faults of the Owner or any other third party involved in the rental of the Property (including any provider of additional guest services or activities organized for you). In no event will the Company or its Affiliates be liable for any indirect, punitive, incidental, special or consequential damages arising out of or in any way connected with this agreement or the rental or use of the Property. If, despite the limitations contained herein, the Company or its Affiliates are found liable for any loss or damage which arises out of or in any way connected with any of the occurrences described herein, then the Company’s or its Affiliates’ liabilities will in no event exceed the total related rental revenue paid by you at the time of the occurrence.

Following your booking, the Company may offer to help coordinate or organize certain guest services for you in connection with your property rental. You are under no obligation to book any of these additional guest services. The service providers are independent contractors and are not agents, representatives or employees of the Company. The Company and its Affiliates are not liable for the acts, errors, omissions, representations, warranties, breaches or negligence of any such service provider or for any personal injuries, property damage or other damages or expenses relating thereto.

27. In case the Guest wishes to hold a special event at the Property that includes use of exterior spaces, the Guest hereby states that he/she is fully aware of the potentially unpredictable weather conditions. The Owner shall not be responsible in case the event is cancelled due to sudden rainfall, excessive wind or hot weather. Any of the above is subject to the island’s climate conditions and the responsibility of any additional arrangements or back up options lays on the judgment of the event planner. Additional cost and terms may apply.

We thank you for your preference and hope you have an enjoyable stay!

DATE

SIGNATURE